

ORIGINAL

LIVE UNITED WAY



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UNITED WAY OF NORTHERN ARIZONA

1515 East Cedar Avenue, Suite D-1

Flagstaff, Arizona 86004

Business 928-773-9813

Fax 928-773-9814

www.nazunitedway.org

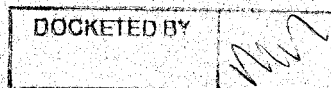
January 20, 2010

Attn:

Commissioner Kristin K. Mayes  
Commissioner Sandra D. Kennedy  
Commissioner Bob Stump  
Commissioner Gary Pierce  
Commissioner Paul Newman

Arizona Corporation Commission  
**DOCKETED**

JAN 25 2010



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Kerry Blume

Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington  
Phoenix, AZ 85007-2996

**Re: In Support of Community Information & Referral (CIR), Inc. as Lead 2-1-1 Entity**

Dear Commissioners:

United Way of Northern Arizona supports Community Information & Referral's request to the Arizona Corporation Commission requesting that the Commission establish CIR as the lead statewide 2-1-1 provider entity offering public access to health and human service through its long established information and referral service infrastructure. United Way of Northern Arizona represents three northern Arizona counties: Coconino, Navajo and Apache, serving off reservation communities of Arizona.

Repeatedly, community needs assessment surveys clearly point out that one of the most important needs is to have a single phone number to easily access information about available community resources. Having the availability of this easy to remember three-digit 2-1-1 telephone number to access information about and referrals to health and human services will be the single most important advancement the Commission can make to help people in need of health and human services.

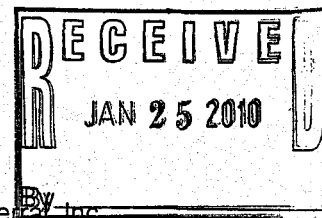
Utilizing Community Information & Referral, Inc., an existing, experienced, and respected 45-year-old non-profit community-based organization, makes the best use of scarce resources without duplication nor reinvention of what already is working.

United Way of Northern Arizona encourages the ACC to designate CIR as the lead 2-1-1 entity in Arizona as quickly as possible.

Sincerely,

Kerry Blume  
President/CEO  
United Way of Northern Arizona

cc: Roberto Armijo, Executive Director, Community Information & Referral, Inc.



Improving lives by mobilizing communities to create lasting changes in community conditions.



United Way  
of Northern Arizona